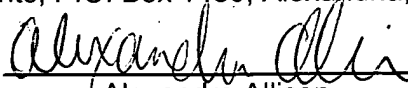


whereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on April 6, 2009.


Alexandra Allison

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel F. Williams, et al.
Application No. : 09/820,292
Filed : March 27, 2001
Title : APPARATUS, SYSTEMS AND METHODS FOR ONLINE,
MULTI-PARCEL, MULTI-CARRIER, MULTI-SERVICE
PARCEL RETURNS SHIPPING MANAGEMENT
Grp./Div. : 3629
Examiner : Plucinski, Jamisue A.
Docket No. : PSTM0042/MRK

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312
Pasadena, CA 91101-4710
April 6, 2009

Commissioner:

This Amendment and Response is filed in reply to the Office Action, dated January 6, 2009, regarding the above-identified application. The Office Action set a three-month period for reply, namely, April 6, 2009. It is respectfully submitted that this Amendment and Response is timely filed because it is filed before the expiration of April 6, 2009. Reconsideration of the application in view of the Amendments and the Response and Remarks below is respectfully requested.

Amendments to the Claims are reflected in the **Listing of Claims** that begins on page 2 of this paper.

Response and Remarks begin on page 16 of this paper.